

PROPANE SERVICE AGREEMENT PLAN

“COMFORT YOU CAN COUNT ON”

Our Propane Service Agreement is a great way for you to have peace of mind and security knowing that your heating or hot water system is working properly and efficiently at all times. Once yearly, a fully-trained propane technician will clean and tune your unit as well as inspect and review your heating or hot water system by following our detailed annual checklist to insure it is working at its maximum efficiency. We will also pressure test and leak check all of your Propane distribution piping and Propane equipment. Specific steps taken at this time are as follows:

Cleaning of furnace, boiler, hot water heater, or heater	Clean and or inspect venting system
Cleaning of burner	Check controls and safeties for proper operation
Adjust flame for maximum efficiency	Oil all motors
Inspect Propane tank and regulators	Clean pilot assembly
Perform lock up and leak test	Check ignition system

In addition we will repair or replace during the contract year if necessary, any of the following parts that may become defective during normal use and will cover all labor charges associated with the items listed below.

Basic Plan:

Gas Valve	Pilot Assembly	Fuses	Flame rods
Thermocouple/ Thermopile	Standard Thermostat	Ignition Control	Pressure Switch
Pressure Trol	(1 not clock type)	Single-Wall Venting or	Igniter
Igniter Wiring	Smoke Pipe (up to 7 inch)	PVC Vent Pipe	Blower Belt
Limit Controls	Draft Regulator (up to 7 inch)	Service Switch	Low Water Cutoff
Circulator Motor (1 only)	Transformer	Electrodes	(switch only)
Circulator Coupling	Blower Motor	Thermal Switch	Combustion Blower
Burner motor			

With Water Parts Option:

For customers wishing to cover water related parts and labor, we offer the same coverage as described above in addition to the following parts:

Air vent (Not Spiro vents)	Circulator relay	Mixing valve	Boiler relief valve (30 lbs)
Expansion tank	Flo check	Circulator bearing assy	Zone valve (1 only)
Back flow valve	Low water cut off	Pressure reducing valve	

Propane Fired Water Heater:

We will cover the following components on your Propane Fired Hot Water Heater.

Gas Valve	Thermocouple	Thermopile	Pilot assembly
Burner	Electrodes	Water strainer	Single wall vent/ PVC vent
Combustion Blower	Orifice	Relief Valve	Vacuum Breaker
Burner motor	Drain	Burner relay	Thermal switch
Draft regulator	Transformer		

Propane Space Heaters or Hearth Products:

We will cover the following components on your Propane Space Heater or Hearth Unit.

Gas Valve	Thermocouple	Solenoid	Burner
Thermopile	Orifice	Combustion Blower	Igniter
Pilot Assembly	Blower	Flame Rod	External Thermostat

Exclusions:

MURRAY OIL & PROPANE'S Propane Service Agreement Plan does not cover items and associated labor that are not listed above. The items not covered by this contract include but are not limited to:

1. Boiler sections, heat exchanger and combustion chamber
2. Power venters & draft inducers
3. Any add on units such as wood
4. Domestic hot water coils
5. We do not cover additives and cleaners that are used to service any Propane appliances.

Terms and Conditions:

This agreement does not cover parts, labor, loss or damage due to frozen heating systems and or pipes, fire, flood, lightning, acts of God, electrical interruption, turned off switches, or lack of fuel (if you are not on automatic delivery). This agreement does not cover units that have or have had antifreeze in its system.

1. This plan covers a period of one (1) year from the renewal date.
2. Equipment is subject to inspection before acceptance of the contract.
3. Either party may terminate this agreement by written notice at least 30 days prior to the renewal date.
4. Problems arising if Propane regulators or tanks are not kept clear of rain and snow are not covered under this plan.
5. The entire years Propane supply must be purchased from MURRAY OIL & PROPANE.
6. The agreement will automatically terminate without refund if anyone other than MURRAY OIL & PROPANE renders service to the Propane appliances or equipment.
7. While we are equipped to provide emergency service to you, we will not be liable for any delay or failure to supply service, material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any consequential or incidental damages or injury of any kind or description, including personal injury.
8. All of the contract plans allow coverage during normal working hours which are Monday thru Friday from 7:30 A.M. to 3:00 P.M. After hours service calls apply to "no heat" situations only. Other system malfunctions that do not cause the main heating system to malfunction will not be covered during non business hours. Standard billing rates will apply in these situations. We will cover all "no heat" calls if they apply to this contract regardless of the time of dispatch.
9. The plan may be transferable upon the sale of property and may require a re-inspection with the new owner.
10. For continuous coverage, this contract must be paid for by the renewal date. The plan year begins July 1st and runs through June 30th.
11. Murray Oil & Propane will not be responsible for repair or replacement of parts or equipment that are no longer available.

Plan Selection(please check one) and Payment Options(please check one):

****Note:11 Month payment option is only available if you are already enrolled in a Budget plan for oil or propane.**

	Paid in full	11 month payment
____ Basic Service Agreement price:	____ \$229.00	____ \$21.00
____ Water option plan price:	____ \$259.00	____ \$24.00
____ Water Heater Coverage price:	____ \$129.00	____ \$12.00 heater only
____ Space Heater/ Hearth unit	____ \$99.00	____ \$9.00

CHECK ON OUR OIL EQUIPMENT SERVICE CONTACTS AND TANK PROTECTION PLANS
TAKE ADVANTAGE OF A \$20.00 DISCOUNT FOR ENROLLMENT IN MULTIPLE PLANS

Customer's Signature: _____ **Acct#** _____ **Date:** _____

EMAIL: _____

Please return a signed copy to us along with payment. We will email you a copy of your signed contract or mail a copy upon request.