



SYSTEM GUARD PLANS *for OIL systems*

Our System Guard Plans were created to offer our customers security and predictability in the maintenance of their heating systems. The cornerstone of these plans is the annual tune-up (preventative maintenance) that we will perform on your system to make sure it is operating at peak efficiency, and includes our 40 point inspection designed to expose potential trouble spots so that we may repair them before a costly breakdown occurs. Our plans also offer various levels of protection for breakdowns & part failures depending on which plan you choose, and all of the plans include a 10% discount off our standard labor rates for any billable work not covered by your selected plan. Some of the items on our 40 point tune-up checklist include:

- ✓ Cleaning of furnace or boiler
- ✓ Cleaning of burner and nozzle assembly
- ✓ Adjust flame and draft with instruments for maximum efficiency
- ✓ Cleaning of smoke pipe
- ✓ Check controls for proper operation
- ✓ Oil all motors
- ✓ Add fuel treatment

In addition to your annual tune-up, during the contract year we will repair or replace at our cost, up to one (1) each of any of the parts listed under each plan choice that may become defective due to normal wear and tear.

Value Guard Plan:

This plan covers your annual tune up as well as the parts listed below. This is a great plan for warm air furnaces, boilers (no water parts coverage), and oil fired hot water heaters.

- ✓ Air filters (1 set @ tune-up)
- ✓ Transformer
- ✓ Clean Out Covers
- ✓ Blower Belt
- ✓ Blower Motor
- ✓ Burner Fan (non a/c related)
- ✓ Burner coupling
- ✓ Burner Motor
- ✓ Thermostat (non clock type)
- ✓ Burner Pump
- ✓ Burner Relay
- ✓ Cad Cell
- ✓ Burner Air tube
- ✓ End Cone
- ✓ Draft Regulator (up to 7 inch)
- ✓ Electrodes
- ✓ Fan & Limit control
- ✓ Thermal Switch
- ✓ Fuses
- ✓ Nozzle
- ✓ Oil Filter
- ✓ Oil Strainer
- ✓ Firomatic Oil Valve
- ✓ Electric Oil Valve
- ✓ Service Switch
- ✓ Smoke Pipe (up to 7 inch)

Comfort Guard Plan:

This plan covers all of the items listed in the Value Guard Plan, plus coverage for most of the primary water components of a hydronic heating system. This plan provides coverage for boiler systems with up to 3 zones. More zones may be covered for an additional charge.

- ✓ Air vent (not Spirovents)
- ✓ Expansion tank
- ✓ Zone valve (1 only)
- ✓ Pressure reducing valve
- ✓ Circulator relay
- ✓ Flo check
- ✓ Back flow valve
- ✓ Aquastat
- ✓ Boiler relief valve (30 lbs)
- ✓ Circulator
- ✓ Low water cut off

Premium Ultra Guard Plan:

This Plan includes all items listed in the Value Guard & Comfort Guard Plans, plus many additional components. This plan is for customers with warm air furnaces or boilers who really want to limit their exposure to costly repairs. In addition to the extensive coverage of this plan, we will also allow a \$500 credit towards the replacement of your boiler, or a \$400 credit towards the replacement of your furnace, once you have been enrolled in this plan for five (5) consecutive years.

- ✓ Tankless Heater & Gasket
- ✓ Boiler Valves & Piping
- ✓ Heat Distribution System
- ✓ Domestic Expansion Tank
- ✓ Combustion Chamber
- ✓ Complete Zone Coverage
- ✓ Powervent Systems
- ✓ Domestic Mixing Valve
- ✓ Ductwork Repair

Exclusions:

The System Guard Plans do not cover:

- * Any add on units such as wood
- * Additional Fuel Treatments
- * Humidifiers & Air Cleaners
- * System Management Controls
- * Boiler Sections or Heat Exchangers
- * Oil tank gauges and supply lines
- * Duct Dampers
- * Indirect Water Heaters
- * Any system that contains Antifreeze

Terms and Conditions:

Hereafter, Murray Oil & Propane is referred to as "Company", the undersigned and purchaser of this agreement is referred to as "Customer". This agreement is subject to the following:

1. Plan covers from July 1 to June 30 each year. Customer will automatically be billed each year in July for annual renewal, and fee must be paid before any covered work is performed.
2. Heating systems & equipment are subject to inspection before acceptance of the contract.
3. Any time in excess of 2 hours at initial tune-up is not covered and therefore will be billable labor.
4. Either party may terminate this agreement by written notice at least 30 days prior to the renewal date.
5. Plan may be transferable upon the sale of property, but may require a re-inspection with the new owner.
6. Plan covers residential systems with a firing rate to not exceed 2.50 gallon per hour.
7. The entire year's fuel supply must be purchased from Company, and Customer must be on automatic delivery unless otherwise approved.
8. Plan does not cover parts and labor associated with upgrades to meet past, present, or future Local, State, or Federal code requirements.
9. Plan will automatically terminate without refund if anyone other than Company renders service to the covered equipment during the plan period.
10. Plan does not include, and the Customer will be charged separately for, service required as a result of the Customer's failure to replace fuses or thermostat batteries, reset circuit breakers, properly set thermostats, or turn on emergency switches.
11. Fuel flow problems are not covered under this plan.
12. Plan does not cover parts, labor, or loss or damage due to frozen heating systems and or pipes, fire, flood, lightning, acts of God, electrical interruption or power surges, turned off switches, or lack of fuel (if not on automatic delivery).
13. While Company is equipped to provide emergency service, we will not be liable for any delay or failure to supply service, material or labor because of conditions beyond our reasonable control. In no event shall we be liable for any consequential or incidental damages or injury of any kind or description, including personal injury.
14. Plan allows coverage during normal working hours which are Monday thru Friday from 7:30 A.M. to 4:00 P.M. After-hours service calls apply to "no heat" situations only. Other system malfunctions that do not cause the main heating system to malfunction will not be covered during non business hours. Standard billing rates will apply in these situations. Plan will cover all "no heat" calls if they apply to your plan, regardless of the time of dispatch.
15. The Company reserves the right to determine whether covered components are to be repaired or replaced.
16. Murray Oil & Propane will not be responsible for repair or replacement of parts or equipment that are no longer available.
17. Plan prices are subject to change from year to year.

Plan	System or Appliance covered	Price
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
		Total _____

Please sign & return 1 copy to us. Once received, we will invoice you for the total above.

_____ **Check here if you are enrolled in Budget Plan & would like above total included in monthly Payment.**

Customer's Signature: _____ **Acct#** _____ **Date:** _____

EMAIL: _____